



Please complete this returns form to return your item(s).

Full Name		Order Number	
E-mail Address		Order Date	

Product Name	Quantity	Reason for Return	Reason Codes
			1. Changed mind
			2. Faulty
			3. Incorrect order
			4. Other (please state)

Car-Lux is dedicated to the quality of the products we sell and the satisfaction of our customers. However, should you not be satisfied with your purchase, items can be returned for a refund up to 14 days after your order is delivered.

STEP 1: Please print and complete this form and include it in your parcel for return.

STEP 2: Ensure your items are in a returnable condition, as defined by our return policy (packaged securely in unused condition).

STEP 3: Address your return to: Car-Lux Returns, 10 Grainger Close, Eaglescliffe. TS16 0SF. United Kingdom.

It is your responsibility to cover the cost of the return, and you should use an insured delivery service and obtain proof of posting, in case of loss or damage en route to us. Upon receipt of the parcel we will process your request and issue you with a refund as soon as possible, in line with our formal terms and conditions.